

# Providing Performance Feedback

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Providing Performance assessment to be objective and fair

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**P**roviding Performance Feedback places the focus on logical processes and reasonable commitments. Managers develop the steps required to adjust individual performance: establish performance standards, solicit team member's individual performance evaluation, and establish a summary evaluation that will be clear and credible to the team member.

This program teaches managers a systematic, fact-based approach to performance improvement through quality feedback.

## Objectives

Participants completing **Providing Performance Feedback** will be able to

- Base assessments on facts and behavior.
- Assess performance.
- Use positive performance feedback to encourage self-motivation of team members.
- Encourage team member participation in assessment.

- Gain team member commitment to the change needed to improve performance.
- Gain team member agreement with the assessment.

*Offered in Classroom, Online, or Blended Formats.*

*Classroom Time: 4 hours*

*Online Time: 1.5 hours*



## Solution

Reinforcing the good things an individual has done and identifying problem areas.